



COMMUNITY

BUILDING AND ENABLING BETTER COMMUNITIES



OBJECTIVE

IJM believes in creating a positive social and economic impact on our communities for our mutual benefit.

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It occurred to us that if a single family is struggling during this time of uncertainty, what more of a household with more than 30 individuals? With employee volunteering made almost impossible during the pandemic lockdown, we wanted to extend immediate and sustained financial relief to these identified homes from each of our regions. Through this initiative, we assisted more than 3,000 beneficiaries to sustain their livelihoods. We believe nobody should be left behind.

”

Mandy Chen
Corporate Communications

KUANTAN
PORT



HIGHLIGHTS

- IJM Group made a community investment of RM4.5 million or 1.4% of the Group's pre-tax profit
- IJM Group provided immediate financial relief of RM1,068,000 for a duration of three months, to 49 underfunded homes across Malaysia and India
- IJM Group contributed RM200,000 to MERCY Malaysia's appeal for critically-needed medical supplies
- IJM Group provided RM104,000 in cash and food vouchers to more than 255 low-income families under the Program Perumahan Rakyat
- In our collaboration with SESO, IJM Group sponsored a total of 1,200 hot meals for 300 individuals
- Kuantan Port's Welfare and Recreation Club launched the *Project Orang Port*, raising more than RM129,000
- The Property Division rehabilitated the home of a family of seven in Seremban through its signature MyHome Programme
- Ten undergraduates benefitted from the IJM Scholarship Programme
- The Property Division continued to support the Asia Young Designer Award 2021, that attracted 1,276 submissions from students of architecture and interior designing categories
- The Property Division provided financial support to 16 preschools over a period of six months, improving access to education for 50 preschool children from single-parent households



GRI STANDARDS SPECIFIC TOPICS

- GRI 203: Indirect Economic Impacts 2016
- GRI 413: Local Communities 2016

SDGs



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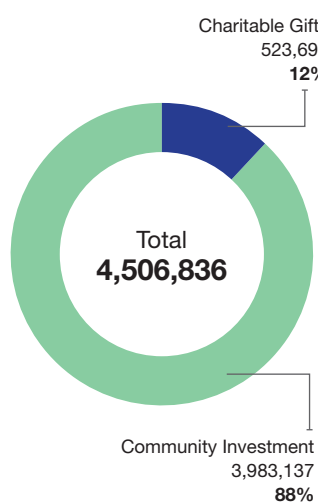
The World Economic Forum's Global Risk Report 2022 highlights societal concerns such as the erosion of social cohesion, livelihood crises, and health deterioration as areas that having worsened since the COVID-19 pandemic began in early 2020. Coupled with this are recent natural disasters, and expectations of more such occurrences in the future. Against this scenario, we were driven to step up our community outreach this year and will be refining our Community Investment ("CI") framework and strategy for a greater beneficial impact on the community.

IJM's current CI Policy guides us to make a positive impact on the communities where we operate through philanthropic and strategic initiatives in the areas of community development, sports and education. The refinement of the IJM CI framework and strategy in FY2023 will enhance current structures on employee involvement and build a stronger connection between IJM employees with the many charitable partners we work with and the community, in line with SDG 17: *Partnerships for the Goals*.

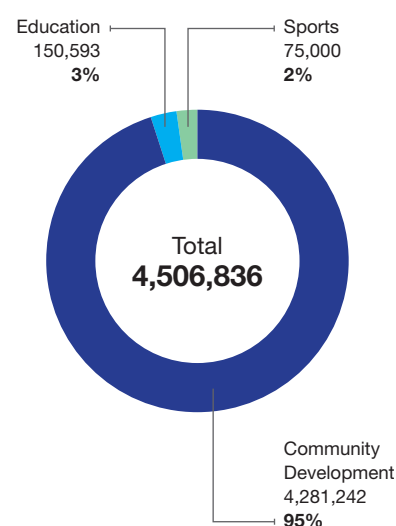
TOWARDS A SAFE, HEALTHY AND RESILIENT COMMUNITY (GRI 203-1, GRI 203-2)

Guided by the Business for Societal Impact ("B4SI") Framework, a global standard for measuring corporate community investment, IJM Group contributed a total of RM4.5 million for community initiatives; this accounted for 1.4% of the Group's pre-tax profit in FY2022. Our efforts consist of 88% strategic community investment initiatives, which involves long-term community partnerships aligned with our corporate interests, while the remaining 12% were for charitable initiatives aimed at providing short-term relief. During the financial year, we focused 95% of our efforts on the Community Development pillar, while the Sports and Education pillars accounted for 2% and 3% of our CI expenditure respectively.

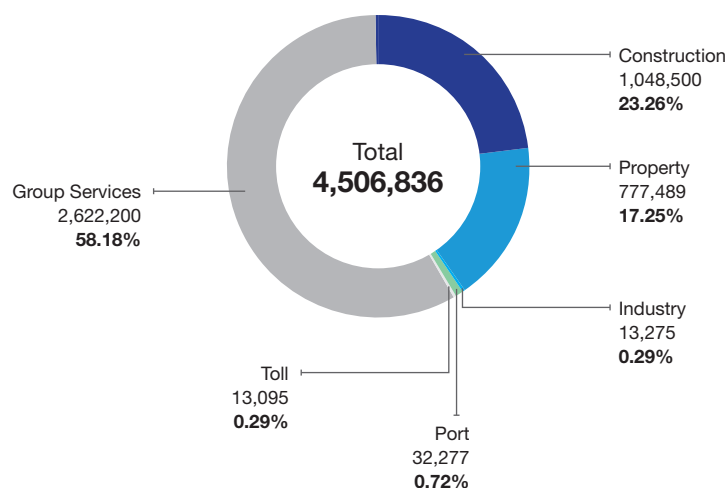
Motive for Contribution in FY2022 (RM)



Supporting Causes by Community Investment Pillar in FY2022



Expenditure by Division in FY2022 (RM)



COMMUNITY DEVELOPMENT: COVID-19 COMMUNITY INVESTMENT PROGRAMMES (GRI 413-1)

In FY2022, the wider community was still in the shadows of the COVID-19 pandemic. In the light of hardships faced by the community, IJM developed a COVID-19 Response Programme to assist affected communities.

COVID-19 Response Programme



Focus Area 1: Shelter Homes for the Underprivileged

Financial aid and additional in-kind support to homes for children, the elderly and differently-abled in communities surrounding IJM's operations that were experiencing a shortage of operating funds during the pandemic.

IJM Group's Flagship Initiative - Helping Hands Homes Initiative

The Helping Hands Homes Initiative was launched as one of the flagship initiatives under IJM Group's COVID-19 Community Investment Programme. We provided immediate financial relief amounting to RM1,068,000 for a duration of three months, from October 2021 – December 2021, to 49 underfunded homes across Malaysia and India. The homes' funds were dwindling while trying to continue to provide food, education and the basic necessities.

The homes comprised 24 orphanages, 12 old folks' homes and 13 homes for the differently-abled with more than 3,000 beneficiaries across the Klang Valley, Penang, Seremban, Johor and Sabah, as well as six other regions in IJM's India operations. Each home received a cash assistance of between RM2,500 to RM17,500 a month to help them cope with the effects of the COVID-19 pandemic. The quantum of monthly cash assistance was based on the number of residents and monthly financial commitments of each home.

We believe the sustained financial aid helped alleviate the homes' cost of caring for the many orphans, old folks and special needs individuals that they look after.



The Helping Hands Homes Initiative provided financial relief to 49 underfunded homes across Malaysia and India

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Focus Area 2: Medical Support

Donation of funds and medical supplies/equipment to communities, medical relief foundations and critical services to give medical front liners the protection and equipment they need to help fight the COVID-19 pandemic.

Solidarity During a Global Crisis



As a member of the Malaysia India Business Council (“MIBC”), IJM Group contributed RM200,000 to MERCY Malaysia’s appeal for critically-needed medical supplies such as respiratory and health equipment, medication, PPE, food supplies and hygiene kits to hospitals in India. The MERCY Malaysia India COVID-19 Fund was set up with the aim of raising RM1 million to deliver life-saving aid and help ease the burden on India’s health infrastructure. This initiative was especially meaningful for IJM because of our business footprint in India.



In June 2021, the Malaysian Ministry of Health announced that hospitals were experiencing an acute shortage of hospital beds for its patients due to the surge in COVID-19 cases since May. IJM Group donated 42 hospital beds to the Cheras Rehabilitation

Hospital (“HRC”) and Kuala Lumpur Hospital (“HKL”). Our contributions replaced temporary platform beds used for COVID-19 patients at the hospitals, providing much-needed comfort to patients. We also donated 20 hospital beds including two ICU beds to the Penang Hospital during the COVID-19 pandemic, increasing its ward capacity when cases were at an all-time high. The Property Division also contributed 30 beds to Banting Hospital in collaboration with *Pejabat Tanah Kuala Langat*. The combined contribution of 92 beds totalled RM288,000.



In addition, IJM Group handed over 80 units of hospital ward screens worth RM36,800 to HKL for the additional temporary wards created to cope with the influx of patients and to prepare for spikes in COVID-19 hospitalisation. The screens were used as essential partitions between beds to give patients privacy.

In continuous support of the national vaccination and immunisation programme, IJM Group donated RM26,000 worth of non-medical equipment such as wheelchairs, tents, chairs for medical officers, N95 masks, aprons and a laptop to ease the vaccination process at Klinik Kesihatan Port Dickson. As one of Negeri Sembilan’s vaccination centres, the clinic was in dire need of the non-medical items to cope with accelerated vaccination during the immunisation programme.

The Property Division donated a total of RM500,000 to the Tunku Laksamana Johor Cancer Foundation to assist with care services and essential needs for cancer patients. This contribution will also fund the Foundation’s community outreach programmes such as early detection screening programmes.

In June 2021, our Toll Division identified and coordinated the supply of 10 sets of Powered Air Purifying Respirators (“PAPR”) and 10 units of Continuous Positive Airway Pressure (“CPAP”) emergency kits to Hospital Ampang, worth more than RM86,000. PAPR is used by healthcare staff as protection from the risk of acute respiratory infections while administering healthcare procedures. Meanwhile, CPAP helps to keep the lungs open and improve oxygenation in COVID-19 patients.

IJM Mobile Vaccination Programme

As part of the IJM Mobile Vaccination Programme mentioned on page 168, the Group also sponsored 200 vaccination slots worth RM40,000 for the community. The initiative was supported by 40 IJM employee volunteers from various Divisions, in collaboration with JKG Land Berhad and Ops Harapan, a relief aid organisation run by volunteers to render assistance in times of crisis.





Focus Area 3: Food Security

Contributions in the form of funds, food supplies and cash voucher to food banks, soup kitchens, non-profit organisations and directly to recipients to help low-income families, vulnerable and underserved communities affected by the socio-economic impact of COVID-19.

IJM's COVID-19 Food and Essential Items Assistance

During the lockdown, IJM provided welfare support to deserving families in the form of cash, food and essential items. We partnered with government welfare agencies, local residents' representative councils and NGOs in carrying out these initiatives as our employees were unable to physically participate due to the pandemic's mobility restrictions.

The Group also contributed RM100,000 towards the Ministry of Home Affairs' OpBantu Food Aid Programme, where food baskets were distributed by the Royal Malaysian Police personnel as well as the People's Volunteer Corps ("RELA").

Aside from that, RM104,000 in cash and food vouchers were distributed to more than 255 low-income families under the *Program Perumahan Rakyat* ("PPR") that targets single mothers and people who had lost their jobs or were struggling with their small businesses.

IJM also conducted a programme called *Baucar Sara Hidup* in collaboration with the Property Division, where RM58,000 worth of RM100 vouchers from 99 Speedmart were distributed to needy families and households over a 5-month period. This form of contactless food aid support gave beneficiaries the dignity of choice when purchasing essentials they require.



Port Division distributing essential items to the community affected by flood



The Toll Division assisted communities through food banks across its operations

The Property Division coordinated a monthly food voucher donation to both the Sarawak Society for the Blind and Society for the Deaf in addition to supporting their operational and training expenses. This initiative totalled RM44,000 and benefitted 119 individuals.

The Toll Division set up three food banks at their main administration buildings of its highways from July to September 2021. This initiative helped communities in the surrounding areas who were affected economically from the COVID-19 pandemic. It saw community pantries being stocked up with essential items such as rice, flour, cooking oil, canned food, sugar, beverages, eggs, biscuits and cleaning products, among other things.

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IJM's Boxes of Kindness

IJM Group collaborated with SESO Malaysia, a non-profit enterprise that combats food waste and food poverty, by contributing RM40,000 worth of 'Boxes of Kindness' weekly to 200 B40 families and charity homes affected by the pandemic. Each 'Boxes of Kindness' contained essential food and household supplies sufficient to last a family of five for at least a week.

In our collaboration with SESO, we also sponsored a total of 1,200 hot meals, worth RM3,000. SESO assisted by serving 300 hot meals every weekend for a month at Pusat Khidmat Gelandangan Medan Tuanku,

a homeless shelter and soup kitchen in Chow Kit. At least 300 people from the marginalised and homeless communities in that area received a hot meal and a drink each week.

The meals were prepared by single mothers from the B40 community, who in turn, were empowered and provided with a source of income.



Project Orang Port Fundraising Initiative

In July 2021, Kuantan Port's Welfare and Recreation Club ("KKRKPC") launched the *Project Orang Port* fundraising initiative, with an aim to raise RM10,000 to help alleviate the burden of Kuantan

Port's surrounding underserved communities affected by COVID-19.

It was conducted in three phases, and successfully raised more than RM129,000 from IJM Group, Kuantan Port employees and members of the public. More than 300 families received aid through this initiative,

with 60 Port employees volunteering for the initiative. Funds raised were utilised to purchase groceries and test kits for affected families within the Division's area of operation and to bring cheer to old folks' homes and children's homes during the Chinese New Year festivity.



Project Orang Port successfully raised more than RM129,000, providing aid to 300 families

IJM's Flood Relief Efforts

MERCY Malaysia and Malaysian Red Crescent Donation

In December 2021, heavy rainfall occurred across eight states in Peninsular Malaysia due to a tropical depression. It caused one of the worst floods Malaysia has seen in decades where over 18,000 families were affected. IJM Group responded to the emergency by donating RM200,000 to the MERCY Malaysia Flood Relief fund to provide humanitarian aid to the affected communities and address their immediate needs. The funds were used for providing ready-to-eat meals, drinking water and personal hygiene kits to the affected communities in the Klang Valley. Some funds were also channelled towards post flood recovery and rebuilding efforts in the flood hit areas.

We also contributed RM100,000 to the Selangor Malaysian Red Crescent Flood Donation Drive for its disaster relief efforts, first aid and eventual recovery support. With our donation, 150 families received flood recovery necessities such as rice cookers, stoves, kettles, pillows, mattresses and blankets.

In addition, IJM Group donated RM48,000 worth of dried food, face masks, personal care and clean-up tools to the various flood evacuation centres housing more than 800 flood victims. We also sent 60 mattresses to the Sultan Sulaiman Royal Mosque, which was converted to a flood evacuation centre in Klang.

The Construction Division collaborated with subcontractors and the local authority for flood clean-up operations at the Shah Alam and Hulu Langat community areas. The Division provided backhoes and lorries for the excavation of debris caused by the flood. In addition,



10 IJM employee volunteers spent 800 hours over 10 days helping in this crucial mission.

The Port Division collaborated with MyFundAuction Malaysia, a non-profit organisation, donating close to RM21,000 to flood victims in Pahang.

IJM Group provided financial relief of RM168,000 to 74 employees whose homes were affected by the flood. In addition, members of the IJM's Sports Club, also known as Kelab Sukan IJM ("KSIJM"), sprung into action for various pandemic and flood crisis. In FY2022, the club fund-raised a total of RM39,000, of which RM28,000 was channelled to 18 employees, while RM11,000 was donated to the Selangor Malaysian Red Crescent Society. Apart from that, employees also donated essential food items in support of the KSIJM flood relief effort.

Home Rehabilitation (MyHome) Programme

In collaboration with our subcontractors, partners and suppliers, the Property Division's flagship Home Rehabilitation Programme is in its 12th year and upgraded the homes of more than 10 underprivileged families since 2010. This year, the home of an underprivileged family of seven in Seremban was identified, and essential repairs were carried out. The Division spent more than RM33,000 on additional items such as study tables for the children and groceries for the family. The Division plans to expand the programme to assist more families in the future.



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Affordable Homes

In FY2022, we launched 304 affordable housing units under the Rimbun Aman project in Seremban. With a starting price of RM350,000, we believe our affordable housing initiative will improve housing affordability for Malaysians. In addition, we have developed 350 housing units at our Bandar Rimbayu and Shah Alam 2 townships under the Rumah Selangorku scheme.



Owners of the Rumah Selangorku programme in Taman Alam Suria, Selangor receiving keys to their completed units

PROMOTING SPORTS DEVELOPMENT (GRI 413-1)

COBRATS Rugby Programme



The COBRATS Rugby programme has 300 children participating in local and international tournaments

IJM has been a firm supporter of sports as a self-development tool for the youth in communities where we operate. In FY2022, we continued to support the COBRA Rugby Club with a contribution of RM75,000 to their COBRATS Rugby programme. The programme was initiated by the club to introduce rugby to children aged 4 to 16 years. Staffed entirely by volunteers and supporters, the programme has 300 children and youths participating in local and international tournaments. Our sponsorship for this programme

involves the purchase of training equipment, children's sportswear, and basic operating expenditure for training coaches and facilitators.

In spite of the pandemic, the IJM Allianz Duo Highway Challenge was conducted virtually in FY2022. The event received a response of more than 2,000 participants. It represents IJM's staunch commitment to sports and the community.

EMPOWERING YOUTH THROUGH EDUCATION

(GRI 413-1)

IJM Scholarship Award Programme

We believe that investing in quality education provides a strong foundation and opportunity for the youth to find decent jobs. In FY2022, 10 undergraduates were selected for our IJM Scholarship Award programme, valued at RM444,000. This scholarship will give students the opportunity to pursue their tertiary studies, while IJM supports them with mentors, monitors their progress, offers internships and jobs. In addition, IJM also awarded 47 recipients the IJM Academic Excellence Award totalling RM58,400 during the financial year. Established in 1994, this scholarship has benefitted more than 350 students to date.



Students have the opportunity to pursue their tertiary studies with the IJM Scholarship programme

IJM Scholarship: Paving the Way Towards a Fulfilling Career

*Goh Su Yin, 46 years old
General Manager, Accounts and Finance
Northern Region, Property Division*



I was honoured to have been selected as a recipient of the IJM scholarship back in 1994, when I was studying at the International College of Penang. The scholarship

allowed me to lighten the financial burden of my parents who were, at the time, paying for my sister's tertiary education overseas. I completed the final two years of my study programme in Australia just before the Asian financial crisis in 1997 so the scholarship was a blessing as I did not have to worry about securing a job upon returning to Malaysia. I was placed at the IJM Penang office, Property Division, and was exposed to juggling various job scopes beyond my accountancy

degree, while picking up interpersonal skills along the way. Celebrating my 26th year with IJM, I have come to realise the importance of who you work for. I am grateful for the opportunity to work with superiors who have empowered me and for supportive colleagues through the years, enabling me to rise up the ranks to where I am today.

*Muhammad Afiq Ammar bin
Muhammad Hijaz, 25 years old
Engineering (BIM & Design),
IJM IBS, Industry Division*



I was selected as a recipient of the IJM scholarship in 2016. One of the scholarship requirements was having passion in what we do, and it matched with who I am as a person. My passion in engineering

has led to my being awarded the Vice Chancellor Award and Gold FYP Award, among other awards, from my alma mater, Universiti Teknologi Petronas. Upon completion of my studies, I joined the IJM IBS team in September 2020. My learning curve has been steep but it has helped me mature and develop experience and skills where I am able to better support and lead my team to success. I am grateful to work with like-minded colleagues and superiors who have a go-getter mindset within an environment where the learning opportunities are endless and cannot

be easily found elsewhere. With the scholarship, I am one step closer to reaching my goals of becoming a professional engineer. I intend to give back to IJM by working on adding new value to IBS products via modern contemporary design, which is another passion of mine, contributing to the overall built-environment of our country. I am truly grateful for the scholarship and would like to take this opportunity to thank IJM for the encouragement, resources and exposure provided to us scholars!

The Property Division has been an official partner of the Nippon Paint Malaysia's Asia Young Designer Award ("AYDA") programme since 2014. Now into its eighth year, AYDA attracted 1,276 submissions from students of architecture and interior design categories.

In FY2022, classes at public universities were conducted virtually due to COVID-19 restrictions, and laptops became an essential for students to attend classes and complete assignments. In collaboration with *Universiti Kebangsaan Malaysia* ("UKM") via

its *Persatuan Kasih Mahasiswa* ("KASISWA"), IJM Group donated 20 laptops worth RM42,000 to undergraduates from low-income families.



In collaboration with *Persatuan Guru Tadika Swasta* and *Pertubuhan Tadika Swasta*, Negeri Sembilan, the Property Division provided financial support to 16 preschools over a period of six months, valued at more than RM45,000. This Preschool Subsidy Programme aimed to improve access to education for 50 preschool children aged four to six, from single-parent households affected by the pandemic. The school fee subsidy and face masks were distributed between October 2021 to March 2022, to enable the children to continue receiving basic education despite the pandemic.